

# PRODUCTIVE AND POSITIVE NEGOTIATIONS



# DESCRIPTION:

Whether it's working through complex details with a potential customer, resolving issues before they become problematic, or generating a deal that everyone is happy with, negotiation is often at the heart of the process.

This workshop provides a guide to productive negotiation by helping participants identify the key issues, understand it from the others perspective, and work to develop solutions that both parties are happy with.

### **PROGRAM OBJECTIVES:**

After this one-day workshop, participants will leave with the following skills

- Leveraging the two key types of negotiations and when to use each
- Understanding the different Stages of Negotiation
- Developing a preparation process for all negotiations
- Recognizing when and when not to negotiate
- Balancing outcomes and relationships while negotiating
- Identifying and adjusting your behavioral style to the negotiation

## **SARTO'S PHILOSOPHY**

is driven by our mission to provide tailored solutions that will grow your business by developing your people through effective management training, leadership development, and coaching.

### STAGES OF NEGOTIATIONS:

